



**WHEN IT COMES TO YOUR
ALLISON TRANSMISSION
REPAIR & REPLACEMENT
DECISIONS**



TRUST
THE ALLISON EXPERT™
REMANUFACTURING, SERVICE & SUPPORT



**AN INDUSTRY LEADER FOR 40 YEARS
BECAUSE ALLISON IS ALL WE DO.™**

TRUCK DOWN?

IT'S NOT JUST ABOUT THE COST, IT'S ALSO ABOUT THE COMMUNITY YOU SERVE.

RTS UNDERSTANDS A REFUSE TRUCK IS MORE THAN JUST A TRUCK.

We understand the operational challenge whenever a fleet has a truck down, but for the Waste Industry, it's not just about operations, it's the consequences it may have on the community you serve. That's why when it's an Allison transmission issue, RTS does everything in our power to prevent your downtime from turning into a 4-alarm fire.

Why? Because RTS is not just any Allison dealer. From our beginning, over 40 years ago, RTS made the strategic, customer-centric decision to not follow the pack in becoming a "Jack of all Rebuilds." **THAT WAS NOT OUR WAY. NOT THEN. NOT NOW.** Instead, we made a commitment to be **THE EXPERT** on one product only. **Allison transmissions.** We knew then, as we know today, that this is in the best interest of our customers for their Allison transmission repair and replacement needs.

That's why today, when it comes to servicing, remanufacturing, and support, there's simply nobody who knows Allison better than RTS. It is precisely why the Waste Industry has trusted RTS to keep their trucks up and running, so they can keep the communities they serve so very happy. That's an earned trust we don't take lightly.



SERVICE IS MUCH MORE THAN JUST REPLACING THE TRANSMISSION.

Most product suppliers in the industry view your Allison transmissions much like a television, "if it breaks, replace it. Whether it needs it or not." This is their "idea" of service, because they only remanufacture, not repair. For you, this too often leads to an expensive, unnecessary, premature retirement for a transmission built to last. Fortunately, for our customers, "Their Way" is not "Our Way."

THE BETTER WAY

As a **Total Solution Provider**, our idea of service is a bit enlightening for today's world. We take a "**Repair before Replacement**" approach to service, and it's something RTS customers have come to trust. Why? Because our factory-trained, certified Allison technicians will correctly diagnose the root cause of a problem. And if it's a transmission problem, then, based on the issue and age of the transmission, recommend whether to repair or replace, and expediently get your truck back into operations. Preventively, RTS can even perform regular maintenance to find and correct issues that could lead to unnecessary downtime.

SERVICE CONVENIENCE

When it's not convenient, nor possible, to drive or tow your truck for service, utilize **RTS Field Service**, available at all RTS locations. Our certified Allison technicians, with our fully-equipped vehicles, can diagnose and repair an Allison just as effectively at your shop.



SO WHICH WAY SHOULD YOU TRUST?

Replace an Allison with a reman, whether it needs to be or not? Or, repair the transmission, and only replace when necessary? To RTS, service is much more than replacing a transmission, and that's why our Waste industry customers have come to trust RTS as a partner, because our **Repair before Replacement** service approach has reliably saved their operations both time and money, time and time again.

WHY RTS IS THE PREMIER CHOICE FOR AN ALLISON REMAN.

When it becomes necessary to replace a transmission, there's nobody who remanufactures an Allison transmission better than RTS. We know all there is to know about these technically-advanced transmissions. That's because of our 40 years of Allison-only experience. You better believe the lessons learned, and procedures perfected, make a difference. It's why RTS is recognized as the industry's Gold Standard for remanufactured Allison transmissions.

OUR REMANENGINEERS™ MAKE A DIFFERENCE

Benefitting from the 40 years of lessons from those before them, our factory-trained, certified technicians are truly reman engineers. And because Allison is all they do, it's easy to understand why our "Remanengineers" are among the finest Allison technicians in the world today. What this means to you is maximum uptime for your vehicles because of a more dependable, superior remanufactured Allison transmission from a partner you can trust for the long haul.



AUTHORIZED FOR OVERHAUL MEANS SOMETHING

While there are many Allison Authorized dealers remanufacturing Allison transmissions, not all dealers are actually Authorized for Overhaul (Remanufacturing). And when it comes to remanufacturing, being Authorized for Overhaul is what you need to know. Why? Because, if the dealer isn't authorized, there is no way to know if they are meeting Allison specifications and using Allison Genuine Parts. Can you trust they have built it right? RTS is Authorized for Overhaul. You can trust we use only Allison Genuine Parts, meet and often exceed Allison specs, perform engineering updates, and meet FTC (Federal Trade Commission) guidelines. Combine this with our 40 years of Allison-only experience and finest Allison certified technicians, why risk using anyone else?

FACT. THE BEST WARRANTY IS THE WARRANTY NEVER USED.

A warranty's purpose is to provide peace of mind that the manufacturer will stand behind their product should a defect occur within a defined period of time. But as a Waste Industry maintenance manager, can you really afford that Allison reman to go down? So, while there are cheaper Allison remans with longer warranties at no extra cost, what's the cost in downtime, and operational consequences, if that warranty has to be used once, twice, or more?

A WARRANTY SHOULD BE "GOOD AS GOLD"

We believe a remanufactured Allison transmission should be built and operate like a brand new transmission. And after 40 years of remanufacturing only Allison transmissions, you can trust ours live up to that standard. Because of this, we issue our "**Good as Gold**" warranty with every remanufactured transmission we build. Why? Because we believe the best warranty is the one never used, and ours rarely is, providing you the maximum uptime you should expect from a remanufactured Allison. And rest assured, should an issue occur with one of our transmissions, we fully investigate the cause to prevent repeat occurrences. Because for the Waste Industry, we believe a warranty never used is worth its weight in gold.

RTS CUSTOMER SUPPORT, SO YOU NEVER HAVE TO GO IT ALONE.

Customer support is paramount to achieve effective partnerships. And partnership is what we strive for with every RTS customer. You can trust RTS will always be there for you whenever you need us.

PARTS SUPPORT: Our Parts Department at each RTS location is eager to serve you with a complete line of Allison Genuine Parts and Allison approved fluids. Parts and Service Manuals are also available.

TECHNICAL SUPPORT: RTS supports you with a nationwide Technical Support Hotline, as well as service manager support at each RTS location to meet all your technical support needs.

TRAINING SUPPORT: An Allison is no playground for the untrained. That's why RTS offers our customers a series of onsite Training Courses to teach your technicians proper Allison maintenance, and how to correctly diagnose potential issues that may affect performance.

WEBSITE SUPPORT: Coming soon, helpful training videos and blogs will be available on our website, rtsallison.com.

THE NEED FOR MAXIMUM UPTIME IN THE WASTE INDUSTRY MAKES THIS A VALUABLE READ.



**RTS HAS YOU COVERED
NATIONWIDE FOR YOUR
ALLISON REMANUFACTURING
AND SUPPORT NEEDS**

**OUR NINE REGIONAL LOCATIONS
HAVE YOU COVERED FOR YOUR
ALLISON SERVICE AND REPAIR NEEDS**

Indianapolis-S
317.889.8130
Indianapolis-N
765.482.6525
Dayton
937.226.1050

Tampa
813.677.8883
Jacksonville
904.378.1703
Mobile
251.260.8510
New Orleans
985.200.0400
Atlanta
404.361.8033
not authorized

Houston
713.742.9633

TECHNICAL SUPPORT
866.442.1023



**AN INDUSTRY LEADER FOR 40 YEARS
BECAUSE ALLISON IS ALL WE DO.™**

rtsallison.com